**KUSHAL MORE** 

336/2687,Motilal Nagar-2, M.G Road,

Goregaon West, Mumbai -104.

Phone : 7387395922

kushalmore93@gmail.com

**OBJECTIVE**

To work for an organization which provides me the opportunity to improve my skills and knowledge to growth along with the organization objective

**EXPERIENCE**

**1. First source Pvt Ltd as Senior Customer Service Representative from December 2016 to April 2019**

**Responsibilities:**

Worked in a online chat process.

Was responsible for solving all customer’s queries online and give proper resolution. Used to also promote products online and sell it customer.

Was responsible for closing sale and maintaining good NPS.

**2. Locobuzz Solutions Pvt Ltd as Pre sale executive from April 2019 to May 2020**

**Responsibilities:**

Was responsible for arranging meeting for sales managers.

Data research and cold calling.

Finding prospects and identity new markets.

Have successfully scheduled international meetings for CEO and COO.

Making a follow up and pushing for closure.

Helping in marketing strategies and collaterals.

Has also lead team for achieving goals.   
**3. Kinnect- February 2021 - December 2021**

**Responsibilities:**Monitoring brand communications on various platforms online.

Maintaining TAT online.

Monitoring online brand reputation.

Boosting positive communication.

Preparing daily & monthly report.

**4**. **Foxymoron Pvt Ltd - Current Organization**

Maintaining TAT online.

Response Management.

**EDUCATION**

SSC -2006 pasaed with First class

HSC-2008 passed with First class

Bcom-2011 passed with second class

Mcom completed in 2014 in Marketing

**ACHIEVEMENTS**

Was selected as the employee of the month in April 2018 in First source.

Twice elected as star performer at Locobuzz

**PERSONAL PROFILE**

Date of birth : 17th August 1990

Hobbies : Travelling, Listening to Music

Languages known : Hindi, Marathi & English.

Gender : Male

Martial Status : Single

Nationality : Indian

**DECLEARATION**

I do hereby declare that the above information is true to the best of my knowledge. Place : Mumbai

Date :

[Kushal More]